

# REPAIRCERT NZ UPDATE

Supporting New Zealand's Repair Certification Industry

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## escribe

Providing repairers and insurance assessors with fast online access to the very latest vehicle collision repair information, escribe is the world's largest multi-manufacturer accident repair database.

**UPDATE No. 25 | 08/09/2023**

## RepairCert NZ Funds Thatcham Subscription for All Repair Certifiers

### About Thatcham

'Thatchams' will be familiar to everyone in the collision repair industry. Established in 1969, Thatcham Research is a UK-based 'not for profit' research centre specialising in vehicle safety, security, and repair.

As a founder member of the International Council for Automobile Repairs (RCAR) and a member of the European New Car Assessment Programme (Euro NCAP) since 2004, Thatcham Research work closely with vehicle manufacturers and industry bodies to positively influence vehicle design, and to establish safe and appropriate repair methods in their Repair Technology Centre.

### Thatcham escribe

Thatcham escribe was established in 2013 to oversee the development of escribe for the Australian and New Zealand markets, and to provide local product support. Currently escribe lists repair methods for over 80% of the vehicles repaired in Australia.

Repairers and assessors in New Zealand can access these repair methods via the Thatcham escribe portal, if they hold a current subscription for either a 'primary site licence' (at a rate of approximately \*\$1422 NZD per annum), or an 'additional user licence', under a primary site licence within the same organisation (which costs around \*\$381 NZD per annum). ▶

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 visit [www.repaircert.nz](http://www.repaircert.nz)

## Great Resource for Repair Certifiers

RepairCert NZ is of the view that Thatcham repair methods are a great resource for Repair Certifiers, particularly when vehicle manufacturers' repair methods aren't available or appropriate. Over recent months, RepairCert NZ has been in discussion with Thatcham Australia, with the objective of making Thatcham's repair methods readily available to all Repair Certifiers by reducing or removing the cost barrier.

The outcome of these discussions is that RepairCert NZ has purchased a subscription to Thatcham under a primary site licence, and has been able to negotiate with Thatcham to enable all Repair Certifiers to access Thatcham escribe via additional user licences – meaning that the cost per annum, for each Repair Certifier, will be around \*\$381 NZD rather than the full \*\$1422 NZD licence fee.

## Year One Subscription Funded by RepairCert NZ

RepairCert NZ is keen to see all Repair Certifiers making use of Thatcham escribe, and has paid for the user licence subscription for all Repair Certifiers for the first year. So, all Repair Certifiers will have direct access to Thatcham escribe at no cost for the first 12 months. RepairCert NZ will review the situation after year one.

Thatcham will be a great resource that should be used alongside I-CAR, and the RepairCert NZ Helpdesk.

## Getting Repair Certifiers Logged On

Keep an eye out – RepairCert NZ will send an email to each Repair Certifier shortly, requesting an email address that we can provide to Thatcham so we can get this underway. In due course, Thatcham will get in touch directly to advise the login and password details, and once this information is received, Repair Certifiers will be able to access the site.

Link to the Thatcham escribe website: [Home | Thatcham escribe](#)

*\*The amount payable has been calculated based on the standard fees sourced from the Thatcham escribe website, and today's exchange rate, which are both subject to change and therefore may differ from the figures mentioned here. ■*

## Use of the Waka Kotahi Logo



In RepairCert NZ Update #19, we included an article on our discussions with Waka Kotahi regarding Repair Certifiers being able to use the Waka Kotahi logo to show their affiliation.

Good news - Waka Kotahi has provided RepairCert NZ with written consent to distribute and manage the use of the approved 'Appointed by Waka Kotahi' logo on their behalf. This consent simplifies the process, while still meeting the requirement in clause 12.2 of the Repair Certifier Notice of Appointment (NoA):

*'The Certifier must not use the Waka Kotahi brand, logo, or name in connection with the Certifier's business except with the prior written consent of Waka Kotahi.'*

The 'Appointed by Waka Kotahi' logos that have been approved by Waka Kotahi for use by Repair Certifiers can be downloaded from the Repair Certifier Area on the RepairCert NZ website (which includes the Waka Kotahi required conditions of use and specifications). As well as giving general requirements (and specifications on size etc.), the conditions of use includes a section on where you can and can't use the approved 'Appointed by Waka Kotahi logo': ►

- The approved 'Appointed by Waka Kotahi' logo can be used on advertising/marketing by the appointed person (including on any websites for the appointed person).
- It is fine to advertise that the Repair Certifier is appointed by Waka Kotahi, as long as it does not give any impression of endorsement or agency.
- The approved 'Appointed by Waka Kotahi' logo **cannot** be used on printed stationery, or in such a way that it can be seen as endorsing any third party the Repair Certifier may be employed or engaged by.

**In a nutshell, Repair Certifiers can now use the approved 'Appointed by Waka Kotahi' logo (as long as the Waka Kotahi required conditions of use and specifications are followed).**

**Note:** RepairCert NZ must report any misuse of the Waka Kotahi logo, to Waka Kotahi. ■

## Job Opportunity at RepairCert NZ



We are on the hunt for a 'Collision Repair Technical Advisor', to join our small RepairCert NZ team in Porirua. Please have a look through the below advertisement and get in contact if you think this could be you (or pass it onto anyone you know who may wish to apply):

### Collision Repair Technical Advisor

*Are you a qualified or highly experienced panel-beater, collision repairer, or Repair Certifier who's had enough of cold workshops, cold tools, and a sore back and knees? Or perhaps you're already working as a body shop manager or estimator, insurance assessor, or a digital motor assessor, and looking for a change...*

*Are you a good communicator? Do you have reasonable writing ability? Would you like to get off the tools and work in a nice warm office, but still use your lifetime of practical trade experience to help others?*

#### A bit about us:

RepairCert NZ is a new company, based in Porirua, operating under the well-established and successful LVVTA (Low Volume Vehicle Technical Association) modified vehicle certification system platform. RepairCert NZ has been established to support New Zealand's Repair Certification industry. We're an independent organisation which has been tasked by the NZ Government to develop a national repair certification system which will ensure that repairs made to unregistered or deregistered vehicles are carried out in a safe and compliant manner, under the supervision of authorised Repair Certifiers.

#### What the role involves:

The role is primarily about providing technical and operational oversight, via a desk-top auditing process, to help the national network of Repair Certifiers make high-quality and consistent repair certification decisions. The overarching objective of the role is to help and support the Repair Certifiers, and links into a highly specialised technical support and coaching role. ►

This is a great opportunity for you to make perfect use of all the knowledge, expertise, and practical experience that you've built up, and now apply it to help the wider industry, in a technically and operationally interesting environment.

### The type of background we're looking for:

We're looking for someone who is a New Zealand citizen currently living in New Zealand, who:

- is a trade-certified or highly experienced panel-beater/collision repairer, assessor, or a Repair Certifier (either currently, or working in a related industry).
- has substantial experience in repairing modern motor vehicles.
- has a comprehensive understanding of modern motor vehicle structures and safety systems.
- has good written communication skills.
- is a great verbal communicator and enjoys dealing with people.
- enjoys working within a team.
- is happy to be working in primarily an office-based environment.
- ideally is familiar with the national Repair Certification process.

The ideal fit for the role will be detail-oriented, confident, have sound judgement, be a 'people person', and be comfortable understanding and applying technical regulations.

### What your work environment will be like:

You'll be part of something relatively brand-new, with exciting and rewarding challenges ahead, and supported by the successful LVVTA specialist certification management model.

You'll be working from a comfortable office space, with a showroom, meeting room, and workshop. It's a great place to work - half of the LVVTA team have been with us for over 10 years (some for over 20 years), we're practically oriented people who have a get-on-with-it approach, and as a result we collectively punch well above our weight.

We're a small close-knit team, so a natural ability to get on well with your workmates is essential.

### Benefits this role provides:

There's a number of appealing aspects to this role:

- We'll pay according to qualifications and experience.
- We're based in Epsom, Porirua (so you don't have to fight the CBD traffic).
- There's plenty of free parking.
- Some flexibility exists around the hours you work.
- It's a friendly and casual environment (we don't wear ties, and we like a laugh).
- If you love cars, this could be the perfect place!

If you think you could be a good fit, we'd love to hear from you! Please send a CV and covering letter, with 'Collision Repair Technical Advisor role' as the subject line, to [linda@repaircert.nz](mailto:linda@repaircert.nz). ■

## Repair Certifiers Needed

We know that Repair Certifiers are in the best position to identify the next generation of Repair Certifiers.

So, if there is anyone you know that may be interested in becoming a Repair Certifier in any of the areas listed below, please point them towards the 'Become a Repair Certifier' page on the RepairCert NZ website.

The page has plenty of useful information, and the list of areas where Repair Certifiers are needed is updated regularly.

Repair Certifiers are needed in the following areas:

**South Canterbury Motorcycles** | **Southland Post-1990 Vehicles**

